## Coming Soon: Enhanced Security for Virtual Branch Online Access!

Champion Credit Union is upgrading Virtual Branch with stronger security:

- ✓ Challenge questions & One-Time Passcodes (OTPs) for every login
- ✓ Multi-device flexibility—add up to five phone numbers for OTPs
- ✓ Seamless access from recognized devices



## IMPORTANT: TO ENSURE UNINTERRUPTED VIRTUAL ACCESS, VERIFY YOUR PHONE NUMBER IS CORRECT NOW! THIS GUARANTEES YOU RECEIVE **OTPS WITHOUT ANY ISSUES.\***

To update your number, log into Virtual Branch via web browser (not the CCU app), go to **Settings**  $\rightarrow$  **Profile**  $\rightarrow$  **Phone Number**, and save any changes.

Stay secure with Champion Credit Union! Questions? Call 419-407-4140.